

POSTAL & TELEGRAPHIC.

(Mails)

(Postal)

No. 48/46.

C. S.

1946.

80

Mr. L. Gleadell

SUBJECT.

19 46.

5th April

Previous Paper.

QUERIES REGARDING NON-DELIVERY OF POSTAL MATTER.

MINUTES.

1. Letter from Mr. L. Gleadell of 5. 4. 46.

(2)

Col. Postmaster

For your observations on (1) pl.

Now. Col. Sec.

(3)

*A.P. Jones.
6/4/46.*

With reference to Red 1, I had no recollection of these missing covers and have now asked the staff about them. Mr Binnie informed that Mr Bound had been dealing with the matter and that two or three enquires had been made at the Office of Destination.

It seems rather many years to bring up this matter & I have heard that Gleadell is contemplating getting £20 from the Colonial Government.

Should these covers have had the misfortune to be lost through enemy action no compensation will be paid. The final decision upon all questions rests with the Post Office.

The receipts and correspondence addressed to Mr Gleadell on this subject have not been presented to me and as all our records prior to the war have been destroyed I can do nothing further in this matter.

may point out that is unusual for a telegraph clerk to write me an abusive letter.

Subsequent Paper.

*M.P.
9/4/46*

Mr. Bound

(4)

Can you throw any light on this matter, pl.?

~~Alfred~~
1/7/46.

Hon. Col. Sec.,

(5)

I have a recollection that 2 or 3 enquiries were addressed to the G.P.O., London, prior to the Town Hall fire, with no result. However the matter was resurrected after the destruction of the Post Office records and a reply was received and a copy ~~was~~ forwarded to Mr. Gleadell on the Postmaster's instructions. This correspondence no doubt is still on file at the Post Office. As far as I can remember the G.P.O.'s reply was a little on the evasive side but led one to believe that the Registered Letters in question could be traced as far as Southampton P.O. or Liverpool P.O. (I am not sure which Office) but the actual delivery to the addressee could not be confirmed.

~~Alfred~~
1/7/46.

(6)

A.C.S.

1. Don't think we can do much after this lapse of time. Liverpool was being heavily blitzed about this time. Mr Gleadell's ^{friend} appears not to have followed the sensible advice in A.I. (251) - because of the opposition in B.I? If he had done what he was asked to do, & under the receipt, something might have been found.

2. Mr G. has himself largely to blame for his dilatoriness in following the matter up. I feel sure that Miss Cary was not as unkind to him as he suggests. And Mr G. must realize that things in England then were very far from normal.

3. ~~Report~~ I am glad to learn that it is unused for a Post. Clerk to write an abusive letter. But - Mr G. is ^{also} a member of the public & if he behaves contemptuously will get a contempt reply.

4. Report: say that it appears that in the lapse of nearly 5 years nothing can be done more than has been done already.

Alfred
2.7.46

6.

Further to 5. Surely, even if the actual receipts can't be traced, the copies in the counterfeit book can be found? There is can get the numbers.

2. Can Mr. Bound keep it see?

ABE
4.7.46

BU 29/7/46
(Correspondence)

(7)

Mr. Bound
Would you endeavour to trace the correspondence in this connection pl.

A.H.C.
30/7/46

8. letter from manager, E.H.W. of 28. 8. 46.

8

A.H.C.

Re. do NOT repeat NOT let the office know things in the air or a (7), by circulating fresh envelopes.

2. To P.H. for his remarks in (8) - to which I presume a 'forward act.' has been sent, but there is no record of it - then later we can do with (7).

ABE
3.8.46

Office instructed accordingly
A.H.C.
2.9.46

(9)

Ag. Postmaster

For your remarks on red (8) pl.

(10)

A.H.C.
3/9/46

Hon. Col. Sec.

On the 27th February 1946 a mail was despatched from this P.O. In July there were enquiries regarding Money Orders despatched by that mail. (To the first knowledge we had of this

(10 cont.)
mail, been overdue) upon enquiry at the
G. P. O. London, we were informed that this
February M. O. mail had arrived there
on 17th June. We are at a loss to know
why this mail was so long in transit.

Act 10^a. A copy of a telegram despatched
& received herewith.

E. for P.M.
4/9/46.

A.C.S.

11

I am obliged to the Act. P.M. (who shd. sign
as such) for his helpful explanation. I have
drafted a letter for issue to E.L.W. but in
further to shd. (i) ask by ft. to e.g. E.L.W.
say matter is being dealt with etc.

(ii) let the P.M. reply to
the enquiry direct, copy to C.S., after which
has referred the file to the P.M.

2. The P.M. shd. see this minute, &
remember that in dealing with the public
he must be as prompt, as accurate,
& as courteous as he possibly can be.

3. Done in with (7).

A.P.S.
5.9.46

Letter to Manager, Estate L. Williams of 6.9.46 12

(13)

Mr. Bound
As in (7) please.

A.P.S.
6/9/46

Minute from J. Bound of 9.9.46. 14.

15

I am obliged to Mr. Bond. Please ask Mr. Gladell when he made his first enquiry about non-delivery (of X on (14)).

2. Why was (14a) not answered until (14b) has been sent? Did P.M. not 'remind'?

3. How does Mr. G. account for X on (14c)?

4. B on (1) is scarcely correct, I feel.

W.B.L.

12.9.46

(16)

W.B.L.
Mr. Gladell first enquired from the P.M. about January/February 1942.

2. Not known. Reminders were sent by P.M. between March 1943 and June 1944 but copies were burnt in Town Hall fire.

3. Mr. Gladell thinks that 'X' of 14c is probably due to fact that numerous similar orders had been received by Mr. Sanders.

4. Red (14c) appears evasive. I am not aware how long Post Office records are kept, but I do feel that the G.P.O. should be again asked to establish whether or not this failure to trace delivery is due to any of the "payment for loss" conditions set out on page 148 of the attached Post Office Guide.

W.B.L.

13/9/46

A.C.S.
Pe. ask P.M. to speak

17

W.B.L.
13/9/46

(18)
Ag. Postmaster
as in (17) pl.
W.P.S.
13/9/46

(19)
Hon. Col. Sec.
re (1).
Have spoken to His Excellency
Sir G. P. M. 16/9/46

Letter from Manager, E. L. Williams of 12/9/46. 20.

(21)
Ag. Postmaster
For your views on (20) pl.
W.P.S.
16/9/46

Hon. Col. Sec. (22)

Reference Para 3, 4, 5, 6 & 11 of red 20.

(Para 3.) I am not conversant what arrangements there are regarding suitable vessels leaving M/V en route for U.K. to carry Colony mails.

(Para 4) There was rumour in Stanley some time ago that the Parcel mail was held at the Post Office in M/V pending an opportunity to forward this when space permitted, but the Stanley P.O. was not advised of this action.

(Para 5) We were not aware that the Ordinary Letter mail was treated as above.

(Para 6) Perhaps we could write to the British Consul in M/V, and ask him to advise us by telegram, when each Letter & Parcel mail is despatched from there to U.K. and by what boat.

Im. to telegraph. (Para 11) Could we telegraph the G.P.O. London, asking, to let us know by telegram, the arrival of each mail from the Colony in London, and if it was all in agreement with the accompanying bills.

Could Mr. Rowe be informed that the Government had every intention of asking the G.P.O. to telegraph in future, when the Colony mails arrived in U.K. as I had mentioned this idea to the P.O. Clerk some time ago, and was going to ask permission to put this into effect.

E. L. Williams
Ag. Col. Postmaster.
17/9/46.

letter to H.B.M. Ambassador of 19. 9. 46 23.
(Copy to Ag. Postmaster)

letter to Manager, E. L. W. of 19. 9. 46 24.
(Copy to Ag. Postmaster)

26.

Minute from Acting Postmaster of 18. 9. 46

(27)

Ag. P.M.

Will you please proceed in accordance with para: 2 of (24).

Ph. J. C. S.
20/9/46

Hon. Col. Sec. (28)

In accordance with para 2 of (24), I have this day despatched a telegram to the P.M. General London. Copy of telegram herewith.

Ph. J. C. S.
20/9/46

Rec 28^a

PA ABE
21.9.46

29.

Letter from Manager, Estate L. Williams of 20. 9. 46

(30)

Ag. P.M.

to see red (29) pl.

Ph. J. C. S.
30/9/46

Hon. Col. Sec.

Dear Sir, thank you.

Ph. J. C. S.
1/10/46

Ph. J. C. S.

32.

letter from H.B.M. ambassador M.V. of 21.11.46

33

Re. let to: his mention his in his Sunday's card. his box has been informed.

ABE
10.11.46

34.

Minute from Ag. Col. Postmaster of 9. 12. 46.

35.

Tel to H.M. consul of 11. 12. 46 (copy to P.M. J. i)

Ph. J. C. S.
11/12/46

CJ. 12/12/46
(Jukka KWH)

Tel from H.M. Consul, M.V. of 16.12.46 36.
(copy to P.M. f.i.)

37
P.M. is advising the position & the matter
is done. In his night ~~then~~ see first,
Abe
18.12

Transferred from 90/45 (loss of insured and/or registered postal packages).

If them told me, they are likely to spend a proportion at least of their compensation on the stamps in due course.

A. Bl
28/7

85

Accy. Inc. 29/vii

86

P.M.

84

for you in a pl.

A. Bl
29.7

87

Hon. Col. Sec.

I am preparing a voucher in favour of Mr. Lelluan for the sum of £3-19-6, which will make his full compensation £17.

B. Ag. Sec.
31/7/47

PA 11

38

memo. from P/master of 5. 8. 47

39

P.M.

Has Mr G. any record of his original representations?

2. Why, if they can further,

did he not never been earlier?

3. Do we in any case pay for 'was lost'?

4. X in (88b) is not the same thing as Y of (88c).

Abel
7.8

Hon. Col. Sec.

~~97~~ 40

Mr. Gleadell made verbal representations in 1942, every six months after. (I think Mr. Bond can vouch this) This office wrote to the P.O. in Liverpool several times but did not receive a reply until 23rd Aug 1954. (Copy herewith)

We do not know if the covers were destroyed through enemy action or not as the Liverpool P.O. admits receiving them on 19th Sept 1941.

Para. 1 of
~~97~~ 40a

J. H. P. M.
8/8/47

P.M.

~~97~~ 42

What action was taken on receipt of (90A)?

Abel
11.8

Hon. Col. Sec.

~~97~~ 43

The action taken after receipt of (90A) is at (88a).

I think there is some correspondence in m.P. 48/46 dealing with the same claim.

J. H. P. M.
11/8/47

This file, to which
para. 1 of 40a
has been transferred

44

P.M.

Re. refresh your memory of the previous pp. for (1) as (to which Za she has referred) - record that was decided at 19 (Sh. I have not seen since).

Abel
12/8

Hon. Col. Sec.

It was decided that I should ask Mr Gladell to write again to Mr Sanders enquire if he had received the 10 registered letters which Mr G. posted on 14th July 1944. (vide 25) and I was to write to the Head Postmaster in Liverpool. (vide 25a.)

J. G. R. R.
12/8/47

46

P.M.

Mr G. may be informed that as at present advised I can add nothing to 651. But when Miss Cary returns please ask her about it again.

Abel
13/8

Hon. Col. Sec.

I have written to Mr Gladell and informed him that nothing more can be done in the matter at present.

J. G. R. R.
14/1/47

PA Abel
13/8

Letter from E.G. Howe, Esq of 7/11/47.

Memo. from Ag. Postmaster of 14.1.48

48

49

PA
~~WBL~~
1911

50

P.M.

(49) 53 Appd. Re. inform to: G.
of what you are doing.

WBL
15.1

Hon. Col. Sec.⁵¹

I have written to the G.P.O. London
and informed Mr. Gleadell to this effect:

W. J. P. M.
16/1/48.

Copy of letter from E.L.W. to P/Master of 26.1.48

52

PA
WBL
1911

Memo from P/Master of 18.11.48

53

WBL
1911

54

Great man ~~was~~ important widow on
home! I understand to: G. in
the Liverpool P.O.'s telegrams.

L
23.11

55

Yours

Accordingly

W. J. P. M.
23/11/48

Hon. Col. Sec.

56

Dear Sir, thank you.

W. J. P. M.
25/11/48.

PA
WBL
1911

Memo from Postmaster of 20. 2. 50 56A
Memo from Postmaster of 22. 2. 50 57

58

P.M.

To note appl. of 57 & w/d. loose pps.

A.C.S.

59

Not for C.S.
7/3/50

Noted thank you. Loose papers withdrawn.

60. 7/3/50.

60 Agree II from D of D of 8/2/50

60/8/2/50

61

Record

57-59. Compensation of £4 pd. in stamps
& despatched under Reg. cover No. 144. (see 90/45.157)

62

S.P.T.

For your early observations on 60 pl

Not C.S.

63.

Not for C.S.
24/3/50

60 seen.

The P.M. informs me the stamps in question were
part of the mails lost in Montserrat during 1945.

Compensation at the regulation rate of £2 per package
has been paid in stamps of the present issue
vide 90/45. (157).

Many claims on packages lost in 1945 have been
paid, and in all cases amounted to £2 per registered
package except where such packages were covered by
insurance.

The packages in question were not insured and
although a Post Office acts in a dual capacity
of carrier and sender, it also provides facilities

for the people using its services, for insuring such packages. to enable full recovery of a lost package to be made.

2. I understand the main bulk of stamps, which is in the Treasury Vault, will be entered in the Vault Stock book as stamps, and representing the face value. If this is correct we will not be able to act on the last para of CoA?

3. Should we replace these stamps, less than being despatched under Reg. Case No 144. I fear we will be pressed by other stamp agencies for stamps actually lost in registered but not insured packages.

P.S. This M.P. only reached me this morning

AM. STI
25-3.50

AM. STI
25-3.50

S.P.T.

64

Thank you. Would you please consider attached draft reply to S/S, and confirm that the facts stated in it are correct before I submit to H.E.



31.3.50.

H.M. C.S.

65

I confirm the facts to be as stated in your draft reply to S/S. Thank you

AM. STI
1.4.50

Y.E.

Page 60 from S/S, with S.P.T.'s minute at 63. Draft reply submitted opposite for consideration.



5.4.50.

Issue.

me.



68 Saving telegram No. 85 to S. of S. of S. 4. 4.50

69 Memo from Ag Postmaster of 22.6.50.

~~13/4/50~~

RM

70.

Confusion within the provided limit allowed.

23/6/50.

71.

H.S.

Thank you - n. a. P. P.

27/6.

72

A.T.

Auditor.

l. note 69-71

27/6/50

73

Notes noted by

This has been provided as arrangements
due contingencies.

27/6.

74

H.S.

Noted Thank you. Owing to the lapse of time & the fact that the personnel at S. Shetlands are new, little investigation seems possible. It appears to me, however, that the Postmaster should see that receipts for all registered packets sent to Depo. Post Office are returned to Stanley by the first opportunity. Had this been done the lost packet might have been traced

in 1970.
on 69a ?

What happened to the enquiries made at X

L.L.
28/6/50.

B. 75

P.N.

Auditor's minute above. Pl: consider, and if you consider
advisable arrange with A.S.F. for instructions on the
point to be sent to sub postmaster in dependence (cases)

28 JUN 1950

G. 76

Alb.

Matter is being raised with A.S.F. asap. pl.

9.4.50.

Despatch No. 36 from S. of S of 5.6.50 77

S.P.T. 78.
77 f y 2 pl
19/7/50.

49
Alb. Thank You
15-Pd other S.P.T.
19.4.50

22 notified
22/6/50

Memo from S.P.T of 11.8.50 80

" " " " " 11.8.50 81

ACS.

80. P/N's proposal approved. But we have had enough of
these cases, & I would like to have P/N's suggestions for
putting the system this end, if only in favour of
the P.O. staff.

19/7/50.



G

Port Stanley,
5th April, 1946.

Sir,

About August of 1941 I sent ten registered letters to an address in Southampton. As time passed and I received no acknowledgement from my correspondent I made enquiries at the Post Office, Stanley, concerning the delivery or non-delivery. After another lapse of time the Postmaster informed me that the letters could be traced as far as Liverpool, but owing to records having been destroyed, delivery could not be confirmed. I was instructed to ask my friend in Southampton to contact the P.O. in Liverpool. This I did but my friend has not complied. He is probably of the same opinion as myself that as the letters were posted and paid for here it is the duty and obligation of this office to confirm all deliveries or make such compensation payments as are laid down in the Postmaster General's regulations.

However, I have now waited for satisfaction some five years and yesterday addressed a firm letter ^{to} the Colonial Postmaster at Stanley on the subject. During the morning I was invited by telephone to appear at the Postmaster's office and on my arrival there was shown a letter referring to some other letters I had posted probably ten years ago. I explained that these were not the letters about which I was enquiring and reviewed the information I had to date (letters reaching Liverpool but no further), whereupon the Postmaster became exceedingly angry and began explaining that as the envelopes contained stamps from South Georgia she could do nothing in the matter. I again corrected the Postmaster by telling her that the letters did NOT contain South Georgia stamps but were posted here and had Falkland Islands stamps affixed but not inside. The Postmaster then began quoting parts of my letter and resented in a loud voice my statement that the attention my complaint was receiving seemed "slow and disinterested". I cannot think of any other way of explaining the situation. Five years is a long time to wait for such a small decision. Referring me to letters which I sent ten years ago would not convince one of interested and efficient enquiries.

I was next asked to produce the receipt for these letters. I explained that I had passed the receipt to the Chief Clerk (then Mr. J. Bound) at the time of making my first enquiry. The Postmaster then informed me that as I had

done my business with Mr Bound who no longer worked in the Post Office I could proceed no further with my claim of £2 per letter.

I was then unceremoniously shoo-shoo-ed from the office like an animal - a rather humiliating end to an invitation.

I have since seen Mr Bound and he recalls all I have said with regard to his name.

This then is the position today and as I am still no further ahead with my enquiry I relate these facts for your kind consideration and hope you will instruct the Postmaster to make a definite decision regarding my missing letters at an early date.

Thanking you in anticipation of a speedy solution,

I have the Honour to be,

Sir,

Your Obedient Servant.

L. Gleadow

The Honourable,
The Colonial Secretary,
Stanley.

772
8

ESTATE LOUIS WILLIAMS

SUCCESSORS TO CHAS WILLIAMS

Estbl 1862

GENERAL MERCHANTS

86/42

RADIO ADDRESS
"WILLIAMS"

CODES USED:
BENTLEYS
A.B.C. 5TH ED.
A.I.

PORT STANLEY
FALKLAND ISLANDS

28th August 1946

Sir,

Delays in the Mails

Under date of 25th February last we wrote an important letter to Messrs Hambros Bank Ltd., London.

They have replied under date of 22nd June last stating

" which has only recently come to hand. "

That would indicate that our letter of 25th Feb. took very nearly 4 months to reach its destination in London.

A few weeks ago Mr. John F. Bonner of San Carlos remarked to us over the telephone that letters despatched by him during February, March and April, had all reached London at the same time.

The writer had also had a personal letter from a relative in Edinburgh remarking:-

"... I got no fewer than 5 letters from you between the 13th and 15th June. "

This delay and agglomeration of mails is, in our estimation, a serious matter, and we hope that it will not happen again.

Unless steps have already been taken by the post office in order to eliminate these delays, may we suggest that the matter should have prompt attention.

We are, dear Sir,

Yours faithfully,

p.p. Estate Louis Williams.

The Hon.
The Colonial Secretary
Stanley.

D.A. 29.8.46.

Copy.

10^a

TELEGRAM SENT 9/7/46.

To Modepar

Wesdo. London.

Has Money Order list 3 27th February, 1946 been received in London. Complaints received of non delivery of Money Orders.

Postgen.

TELEGRAM RECEIVED 11/7/46.

To Postmaster Stanley Falklands.

Re your cable 10th instant your money order list 3 dated 27 February 1946 received London 17 June stop orders ^{duly} prepared and despatched to all payees stop.

Modepar Wesdo London.

48/46.

6th September, 45.

Sir,

Red 8.

I am directed by the Acting Governor to refer to your letter of the 28th of August, 1946, and to say that a mail was despatched from Stanley on the 27th of February, 1946, and upon enquiries being received regarding Money Orders sent in it the G.P.O. was addressed by telegram. It appears that this mail only reached London on the 17th of June. This would account for the delay, by accumulation, of other and later mails: but not for the receipt of mails between the 13th and 15th of June.

2. It is believed that the first mail carrying ship from Montevideo to the United Kingdom for several months was the "Highland Monarch" which left about the 20th of May, and as sailings now seem to be more regular it is hoped that delays will not recur. If, however, you are in a position to furnish further information about delays, the matter will be taken up at once.

I am,

Sir,

Your obedient servant,

(Sgd.) L. W. ALDRIDGE

for Colonial Secretary.

The Manager,
Estate L. Williams,
STANLEY.

No. 48/46.

(It is requested that, in any reference to this minute the above Number and the date may be quoted.)



14
9th September, 1946.

From J. Bound, Secretariat,

Stanley, Falkland Islands.

To The Honourable,

The Colonial Secretary,

STANLEY.

Query Regarding Non-delivery of Postal Matter.

(14 a-c) With reference to (13) herein, I have the honour to report that, with the kind co-operation of the Acting Colonial Postmaster, the correspondence (copies attached) has been traced, as under :-

Ref 14a
Miss Carey's letter to the G.P.O. of 26th March, 1943. This letter was salvaged from the Town Hall fire and I am confident that this was not the first enquiry regarding Mr. Gleadell's Registered Letters, although there is no endorsement to that effect.

Ref 14b
My letter to the G.P.O. of 1st June, 1944. The Town Hall fire occurred in April, 1944 and this is the letter which I refer in (5) as having "resurrected" the case.

Ref 14c
Letter from Head Postmaster, Liverpool of 23rd August, 1944.

This confirms my statement (see latter part of 5).

2. With regard to H.E's (8), I much regret that this has been delayed owing to my recent illness and Miss Carey's admission to hospital, and I considered it unwise, in the interests of her health, to approach her at such a time.

J. Bound

C O P Y

14^a

GENERAL POST OFFICE,
PORT STANLEY,
FALKLAND ISLANDS.
26th March, 1943.



ENQUIRY AS TO THE DISPOSAL OF REGISTERED PACKETS.

Office of Posting.....Stanley, Falkland Isls.
Date of Posting.....14th July, 1941.
Entered on.....List 1 Lines 6-15 inclusive
Registered Letter Nos.....500,1,2,3,4,5,6,7,8 & 9.
Date of List.....30th July, 1941.
Addressee.....J. Sanders, Southampton.
Sender.....L. Gleadell.

The above described Registered Letters are stated not to have reached the addressee. Will you please cause enquiries to be made and acquaint me with the result.

(Sgd.) M. CAREY
Colonial Postmaster.

The Controller,
London Postal Packet Service,
Registered Letter Section,
LONDON.

C O P Y.

14



GENERAL POST OFFICE,
PORT STANLEY,
FALKLAND ISLANDS.
1st June, 1944.

ENQUIRY AS TO THE DISPOSAL OF REGISTERED PACKETS.

Office of Posting.....Stanley, Falkland Isls.
Date of Posting.....14th July, 1941.
Entered on.....List 1 Lines 6-15 inclus^d
Registered Letter Nos.....500, 1, 2, 3, 4, 5, 6, 7, 8 & 9.
Date of List.....30th July, 1941.
Addressee.....J. Sanders, Southampton.
Sender.....L. Gleadell.

The above described Registered Letters are stated not to have reached the addressee. Will you please cause enquiries to be made and acquaint me with the result.

(Sgd.) J. BOUND
for Colonial Postmaster.

The Controller,
London Postal Packet Service,
Registered Letter Section,
LONDON.

C O P Y.

14c

GR.

POST OFFICE,

P.O. ref.
JH/1125/7543.

LIVERPOOL 1,
23rd August, 1944.



Sir,

Lat. J. St. fine.

With reference to your enquiry of the 3rd March, 1944, concerning the disposal of ten registered packets Nos. 500-509, posted on the 14th July, 1941, addressed to J. Sanders, Southampton, I am directed to inform you that the items were duly received in this service on the 19th September, 1941.

x/ Owing to the lapse of time, delivery records have been destroyed and proof of delivery cannot be furnished; for the same reason the addressee cannot trace receipt of the items.

There is no reason for supposing that the items were not delivered to the addressee.

I am, Sir,
Your obedient servant,

(Sgd.) W.H. GARDINER

Head Postmaster.

The Colonial Postmaster,
Port Stanley.

48/46 with PM.

Pls for name for
Chas
13.9

20

ADDRESS ALL CORRESPONDENCE
TO THE MANAGER

ESTATE LOUIS WILLIAMS

SUCCESSORS TO CHAS WILLIAMS

Established 1863.



GENERAL MERCHANTS

PORT STANLEY
FALKLAND ISLANDS.

RADIO ADDRESS
"WILLIAMS"
CODES USED:
BENTLEY'S
A.B.C. 5TH ED.
A.I.

12th September 1946

Sir,

Re Mails Delayed.

Red 12

We have the honour to own receipt of your favour dated 6th inst. (Ref/48/46) contents of which we have carefully noted.

It would appear to be quite evident that mails did accumulate in Montevideo and that they were not forwarded on to London for several months.

We cannot believe, however, that no suitable vessels left Montevideo en route for U.K. between February until 20th May last when the "Highland Monarch" is said to have sailed.

But we do know that in the Montevideo Post Office there was an excessive accumulation of Parcels Mail (Gift Food Parcels) for which shipping space could not be found for a long time.

But ordinary letter mails from this Colony should not have been affected by that 'bottle neck'. We fear, however, that the mail bags with ordinary letter mails from this Colony did get treated as Parcel Mails.

Might we suggest that some system be devised by which the mails despatched from here to U.K. via Montevideo be reported back by telegram as to the respective dates when each Letter mail and each Parcel Mail actually achieves on-carriage from Montevideo.

We can see little use in reporting months later what delays have already taken place. Today we have been dealing with some letters from Messrs Crosse & Blackwell Ltd. from whom we have been claiming shipments of Jams, Confectionery and Custard Powder under Import Licences granted here over a year ago.

We wrote them extensively under date of 5th February last, but they did not get our letter until June.

7-9-46

9 However, as soon as they did get that letter they jogged the Board of Trade into activity and managed to get Export Licences for both Confectionery and Custard Powder.

10 Our letter should have reached them in March, and it is only reasonable to believe that had it so reached them they would have got the Export Licences 3 months earlier and the goods would have been here and on sale, the same as our competitors' similar types of goods.

11 Some years ago the arrival of each mail was telegraphed back from London and reported in the local paper - we knew then that, failing individual mishaps all letters posted up to a certain date had arrived.

12 During the war this could not be done.

13 But the war has been over for more than 12 months, and while normality cannot be achieved in a few days, a lot more could have been done than has been during the past 12 months.

We are, dear Sir,
Yours faithfully,
p.p. Estate Louis Williams.

The Hon.
The Colonial Secretary
STANLEY.

Reply at 24

(base)
Ack. / by form letter of 14.9.46

Copy to Ag. Postmaster for information.

23

GOVERNMENT HOUSE,

STANLEY.

19th September, 1946.

FALKLAND ISLANDS.

M.P. No. 48/46.

Sir,

I have the honour to say that delays of several months occurred in the case of letter mails posted here in February, 1946. They did not reach the United Kingdom till June: and there is reason to suppose that they may have been held up in Montevideo with an accumulation of parcel mail.

2. I should be most grateful for anything that can appropriately be done to ensure the punctual on-carriage of mails in the future.

I have the honour to be,
Sir,
Your most obedient,
humble servant,

(Sgd.) A. R. MATHEWS

B. E. Ambassador,
MONTVIDEO.

Reply at lid 32

48/46.

19th September,

46.

Sir,

Red 20
I am directed by the Acting Governor to refer to your letter of the 12th of September, 1946, and to say that it would appear that the case of delayed correspondence with Messrs. Crosse and Blackwell was due to the same causes as those previously investigated.

28A
2. The G. P. O. London is being requested, by telegram, to let us know by telegram of the arrival of each mail from the Colony in London, and if it was all in agreement with the accompanying bills. It is understood that, prior to your very proper suggestion, the Acting Postmaster had intended to proceed on these lines: and he has now been instructed to do so. When notification is received from the G. P. O. the public will be informed at once.

3. His Britannic Majesty's Ambassador at Montevideo is also being requested to take such steps as are possible to see that delays to mails at Montevideo do not recur.

I am,

Sir,

Your obedient servant,

(Sgd.) E. W. ALDRIDGE

for Colonial Secretary.

Reply at 29.

The Manager,
Estate Louis Williams,
STANLEY.

No.

(It is requested that, in any reference to this minute, the above Number and the date may be quoted).



MINUTE.

25

18th September, 19 46.

To The Honourable,

The Colonial Secretary,

Stanley.

From The Ag.Col.Postmaster

Stanley, Falkland Islands.

I have spoken to Mr. Gleadell regarding red (1) of M.P.48/46, and he is again writing to Mr. Sanders under Registered cover, asking him if he has received the registered letters which he posted on the 14th July, 1941.

Red 25a. I have also written to the Head Postmaster at Liverpool, copy herewith.

Ag. Col. Postmaster.



25a

GENERAL POST OFFICE,
Stanley,
Falkland Islands,
18th September, 1946.

Head Postmaster,
Liverpool.

Sir,

Registered Packets Nos. 500-009.

With reference to your J.E./1125/7545 dated 23rd August, 1944, to which no reply has hitherto been sent owing to delays caused by enquiries at this end, I should explain that representations were first made to this Post Office by the sender early in 1942. Unfortunately, records of them or of any replies there may have been were destroyed in a fire in 1944, and consequently the matter has been held up.

I should now be very grateful if you could inform me if your failure to trace delivery is due to any of the 'Payment for Loss' conditions set out in the Post Office Guide. If it is, the matter may of course rest.

I am,

Sir,

Your obedient servant,

Ag. Col. Postmaster.

GOVERNMENT TELEGRAPH SERVICE.

FALKLAND ISLANDS AND DEPENDENCIES

SENT.

28^a



Number	Office of Origin	Words	Handed in at	Date
				20/9/46
To	Post, 322			
	London			

Will you please advise this Post Office in future by telegram the date of arrival in London of each Falkland Island mail and if all is in agreement with accompanying bills.

Postmaster.

L.G.
20/9/46

Time

29

ADDRESS ALL CORRESPONDENCE
TO THE MANAGER

ESTATE LOUIS WILLIAMS

SUCCESSORS TO CHAS WILLIAMS.

Estbl 1863.

GENERAL MERCHANTS

PORT STANLEY
FALKLAND ISLANDS.

20th September 1946

RADIO ADDRESS
"WILLIAMS"
CODES USED
BENTLEYS
A.B.C. 5TH ED.
A.I.



Sir,

re Delayed Mails.

24

Many thanks indeed for your kind letter of
19th inst. just to hand. (Ref.48/46).

It is pleasant to see that a return to normal
handlings of the mail is being sought, and will, no
doubt, be achieved.

Yours faithfully,

p.p. Estate Louis Williams.

The Hon. The Colonial Secretary

STANLEY.

AK
20/9

2, 8/46

32

BRITISH EMBASSY,

MONTEVIDEO,

21st November, 1946.

M.P.C.
32



Sir,

Red 23

I have the honour to acknowledge receipt of Your Excellency's letter of the 19th September (M.P. No.48/46), regarding delay in the carriage of mails to the United Kingdom. There have been other complaints of this nature from time to time, and I would quote part of a despatch recently addressed to the Foreign Office on this subject. I also enclose a list of ships, with relevant details, which sailed from Montevideo for the United Kingdom between last March and May, inclusive:-

"Between the 3rd March and the 20th May, 1946, fourteen British ships left Montevideo for the United Kingdom, Of those only three were able to take mail as the majority were cargo ships of the tramp class which have no suitable space for stowing mail. From the 3rd to the 13th March and the 12th to the 27th April, no ships carried any mail for the United Kingdom. For your information we enclose the list of sailings between the 3rd March and the 20th May, giving particulars of mail carried.

"It appears that during the period under reference there could not have been any great quantity of postal mail (letters and registered) awaiting shipment, as the s.s. "PORT HUON" only took 10 sacks on the 27th April and there were only 32 sacks for the "HIGHLAND MONARCH" a month later. Tramp ships, so the Deputy United Kingdom Shipping Representative tells me, frequently bring out a few sacks of mail from the United Kingdom when they come with general cargo on the loading berth of some Line such as the Blue Star, Royal Mail, etc. These few sacks are generally put in the hatchway on completion of loading. These ships, however, are never full on voyages from the United Kingdom, and mail space is consequently available. On the return voyage, however, since these vessels have no suitable Mail Room, and cargo space in hatchways is always fully booked for freight by the respective Agents at Buenos Aires, the Shipping Company concerned does not allocate space for mails unless specially instructed to do so."

Recent enquiries, however, prompted by the receipt of Your Excellency's letter, reveal a considerable improvement in conditions, and I am glad to say that the question of mail now appears to be working smoothly and there should be no grounds for further complaints.

It/

A.B. Mathews, Esq., O.B.E.,

Government House,

Stanley,

Falkland Islands.

2.

It appears that the shipping agents are co-operating more with the Post Office, as a result of which, more space is now being offered and allotted for mail in transmission to the United Kingdom. Hitherto space for mails allotted by Buenos Aires agents on United Kingdom bound vessels was insufficient but now, owing to a better appreciation of the situation, their attitude has become more generous.

I have the honour to be,

Sir,

Your Excellency's obedient Servant,

Gordon Vecker

(Enclosure in Montevideo letter of the 21st November, 1946.)

32b

SAILINGS FROM MONTEVIDEO FOR UNITED KINGDOM
BETWEEN 3RD MARCH AND 20TH MAY, 1946.

<u>Ship</u>	<u>Agent</u>	<u>Date of Sailing</u>	<u>Mails taken and Remarks.</u>
"TEKOA"	Houlder Bros.	13th March	No room. Agents say mail space filled at Buenos Aires.
"RODSLEY"	Chadwick Weir	16th March	No room. Tramp.
"EMPIRE GERAIN"	Boadle	30th March.	No room. Tramp.
"DELANE"	Boadle	1st April	No space.
"HARTLAND POINT"	Chadwick Weir	2nd April	No room. Tramp.
"TYNDAREUS"	Royal Mail	9th April	No space; full of mail from New Zealand.
"DUNSTER GRANGE"	Houlder Bros.	10th April	No space. Mail room loaded with specie at Buenos Aires and welded up.
"TORDENE"	J.R. Williams	10th April.	No room. Tramp.
"MARGALAU"	Dodero	12th April.	No room.
"PORT HUON"	Wilson Sons	27th April	Took 4 sacks Government mail and 10 sacks postal mail.
"EMPIRE CROMER"	J.R. Williams	2nd May	No room. Only in port 2 hours to take Falkland Islands Contingent.
"GALIC STAR"	J.R. Williams	11th May	Only in port few hours.
"SAMEARN"	Houlder Bros.	17th May	Took 1,600 sacks Parcel mail for Transjordan, etc.
"HIGHLAND MONARCH"	Royal Mail	20th May	32 bags postal mail. Agents notified Post Office ship had space for 200 sacks, but Post Office stated they had only 32 sacks letter mail, and had shipped all Parcel mail per "SAMEARN".

No. 48/46

(It is requested that, in any reference to this minute, the above Number and the date may be quoted).



MINUTE.

34

9th December, 19 46.

To The Honourable,

The Colonial Secretary,

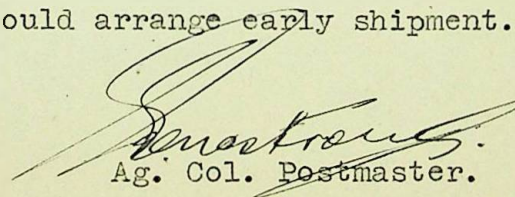
Stanley.

From Ag. Col. Postmaster.

Stanley, Falkland Islands.

It is rumoured in Stanley that several parcel mails from the Falkland Islands for the United Kingdom ~~is~~^{are} still laying in Montevideo, this is substantiated by reports from passengers returning from that port.

Could a telegram be sent to the British Consul in Montevideo, asking if there is any parcel mail from the Falkland Islands awaiting transhipment in Montevideo, and if so whether he could arrange early shipment.


Ag. Col. Postmaster.

me
AKC
10.12

DECODE.

Copy to Col. Postmaster for inf.

TELEGRAM.

35

From The Colonial Secretary.

To H. M. Consul, Montevideo.

Despatched: December 11th 19 46 Time: 1.6.00.

Received: 19 Time:

Reports received from England and Montevideo infer that parcel mails from Falkland Islands to United Kingdom have been lying in Montevideo for several months. Grateful you enquire and advise me of situation. If confirmed your assistance in expediting shipment would be greatly appreciated.

COLONIAL SECRETARY.

G.T.C.

Reply at 36.

DRM.

DECODE.

No. 33.

Copy to Ag. Postmaster for inf.

36

TELEGRAM.

48/46

From H. M. Consul, Montevideo.

To The Colonial Secretary.

Despatched : December 16th 19 46 Time : 19.00.

Received : December 17th 19 46 Time : 10.00.

Red 35.

Your telegram 11th December. Post Office say all mails have been despatched and situation now normal.

G.T.C.

ACTING CONSUL.

pp.
ABC
17.12

DRM.

No.

(It is requested that, in any reference to this minute the above Number and the date may be quoted.)

MINUTE.

38

5th August, 19 47.

To The Honourable,

The Colonial Secretary,

Stanley.

From Ag. Col. Postmaster,

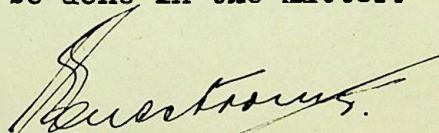
Stanley, Falkland Islands.

38a-h

Herewith copies of recent correspondence re 10 missing registered despatched by Mr. L. Gleadell in 1941 to Mr. J. Sanders, Liverpool.

Mr. Gleadell is renewing his claim for compensation of £20.

As the 1941 records have been destroyed in the Liverpool Post Office I cannot see that anything further can be done in the matter.


Ag. Col. Postmaster.

38a

COPY.
=====

GENERAL POST OFFICE,
Stanley,
Falkland Islands,
18th September, 1946.

Head Postmaster,
Liverpool.

Sir,

REGISTERED PACKETS Nos, 500-009.

With reference to your J.H./1125/7543 dated 23rd August, 1944, to which no reply has hitherto been sent owing to delays caused by enquiries at this end, I should explain that representations were first made to this Post Office by the sender early in 1942. Unfortunately, records of them or of any replies there may have been were destroyed in the fire in 1944. and consequently the matter has been held up.

I should now be very grateful if you could inform me if your ~~fax~~ failure to trace delivery is due to any of the 'Payment for Loss' conditions set out in the Post Office Guide. If it is, the matter may of course rest.

I am,

Sir,

Your obedient servant,

(sgd.) E. Enestrom,

Ag. Col. Postmaster.

See copy at 25a

386

COPY.

Stanley,

8th November, 1946.

The Postmaster,
Port Stanley.

Sir,

I have received a reply from J. Sanders of Southampton concerning missing ten registered letters about which there has been previous correspondence with you.

X | Mr. Sanders writes "to the best of my knowledge the envelopes were definitely not delivered....."

Yours faithfully,

(sgd.) L. Gleadell.

38c

COPY.
=====
TELEGRAM SENT.

To POSTMASTER GENERAL, LIVERPOOL.

17/2/47.

38a

Please reply to my letter dated 18th September.

POSTMASTER.

COPY.
=====

POST OFFICE, 38d
LIVERPOOL.1.

21st February, 1947.

Sir,

38c Referring to your cable received on the 18th February, 1947, I regret I am unable to trace receipt of any communication from your Administration. If you will please let me have a copy of the communication, quoting the above reference, I will give the matter my immediate attention.

I am,

Sir,

Your obedient servant,

(sgd.) W.H. Gardiner,

Head Postmaster.

The Postmaster,
Port Stanley,
Falkland Islands.

38e

COPY.

GENERAL POST OFFICE,

Stanley,

Falkland Islands.

12th May, 1947.

The Head Postmaster,

Liverpool,

England.

Sir,

38d

With reference to your JJ/PB.FS.267. dated 21st February 1947.

Herewith a copy of the letter sent to you in September, 1946,
I am sorry that the letter has gone astray, as the sender of the
registered packets is still pressing for a reply.

I will be pleased if you will give this matter your early
attention.

I am,

Sir,

Your obedient servant,

(sgd.) E.Enestrom,

Ag. Colonial Postmaster.

COPY.

Address reply to
Head Postmaster,
Liverpool.

POST OFFICE,
LIVERPOOL, 1.
23rd June, 1947.

38f

Quoting MC/RLI(Fgn)
1125/3551

Sir,

38e With reference to your letter of the 12th May, 1947,
38c and cable dated 17th February, 1947, in respect of an enquiry
concerning Registered Packets Nos. 500-009 despatched from
Port Stanley, Falkland Islands in 1941, it is regretted that
no trace of the enquiry can be found in this office, as the
records for 1941 have been destroyed in the normal course.

I am, Sir,

Your obedint servant,

(sgd.) W.H.Gardiner,

Head Postmaster.

The Colonial Postmaster,
Port Stanley,
Falkland Islands.

COPY.

389

GENERAL POST OFFICE,
Stanley,
Falkland Islands.
17th July, 1947.

Les Gleadell, Esq.,
Stanley.

Sir,

386 With reference to your letter dated 8th November, 1946
I wrote to the Head Postmaster, Liverpool, and tele-
38c graphed him on 17th February and wrote again on 12th May,
38e 1947. By the last mail I received a reply regretting
38f that no trace of the enquiry can be found as the records
for 1941 were destroyed.

Yours faithfully,

(sgd.) E. Enestrom,
Ag. Col. Postmaster.

COPY.
=====

Stanley,

384

26th July, 1947.

The Colonial Postmaster,
Port Stanley,
Falkland Islands.

Dear Sir,

389. Thank you for your letter of 17th July, 1947.

I understand from our last interview that I should write my friend again asking him to confirm that the covers were not received. This I did and he has confirmed the non-delivery (I wrote you about this, I believe). You were to ask G.P.O. how the records were destroyed- Enemy action (for which there is no claim) or lapse of time. My first enquiry was made about 6 months after posting the ten covers.

As the G.P.O. have again failed to supply this information I am inclined to think they are avoiding the point and now renew my application for compensation of £20.

Yours faithfully,

(sgd.) L. Gleadell.

COPY.

====

40^a
POST OFFICE,
LIVERPOOL 1.
23rd August, 1944.

Sir,

With reference to your inquiry of the 3rd March, 1944, concerning the disposal of ten registered packets Nos. 500 - 509, posted on the 14th July, 1941, addressed to J. Sanders, Southampton, I am directed to inform you that the items were duly received in this service on the 19th September, 1941

Owing to the lapse of time, delivery records have now been destroyed and proof of delivery cannot be furnished; for the same reason the addressee cannot trace receipt of the items.

There is no reason for supposing that the items were not delivered to the addressee.

I am, Sir,

Your obedient servant,

(Sgd.) W.H. Gardiner.
Head Postmaster.

The Colonial Postmaster,
Port Stanley.

See also 14C

48
95

Copy for Colonial Secretariat
Stanley.
Falkland Islands.

ESTATE LOUIS WILLIAMS
PONT STANLEY
FALKLAND ISLANDS

7th November 1947.

The Postmaster
Stanley.

Dear Sir,

Parcels posted by Messrs William Hollins
& Co. Ltd., at Nottingham, England
about 24th Sept. 1947 (Date on postmark
is illegible)
No. Nottingham 72 - 2527
" " " " 72 - 2528
" " " " 72 - 2529

MP
WB
7
Yesterday after the arrival of the Whale Catcher
"Southern Main" from Montevideo, we received the above
three parcels to our satisfaction.

We notice, however, that all of them bear a ticket
reading as follows:-

" This parcel is one of a consignment of 4
The Licence No. 9216/326/1585/47 is attached
to parcel No. 72/2527 "

The fourth parcel of this consignment and which we
know from our Invoice of 25th Sept. 1947 is numbered
"Nottingham 72 - 2530" has not reached us.

While it is quite possible that the missing parcel
may turn up by a later mail, we must in the meantime hold
the Post Office responsible for the missing parcel, and
shall be pleased if you will notify Nottingham or any
other Post Office in U.K. that may have handled the
parcels, of this claim, with a view to getting the parcel
traced without delay.

While this letter to you is concerned specifically
with that missing parcel, we regret having also to
lay complaint in general terms about the lack of regularity
again apparent in the mails ex U.K. for the Falkland Islands.
After two years of 'peace' and with plenty of ships
sailing from U.K. and making calls at Montevideo, it is
high time that the Falkland Islands mails should come in
with the same regularity as in previous years.

We are, dear Sir,
Yours faithfully,
P. P. Estate Louis Williams
(signed) E. G. Rowe.

No.

(It is requested that in any reference to this minute the above Number and the date may be quoted.)

MINUTE.



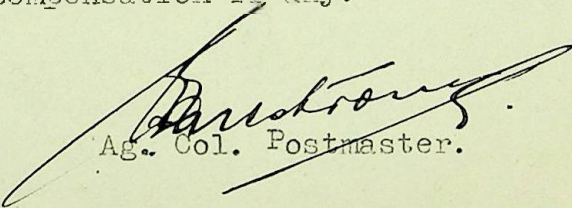
14th January, 19 48. 49

From Ag. Col. Postmaster,
Stanley, Falkland Islands.

To The Honourable,
The Colonial Secretary,
Stanley.

49a Herewith a copy of a letter received from Mr. L. Gleadell. *Levin*
I spoke to Miss Carey on the matter (Vide 46 in M.P.48/46) but she is unable to give any assistance.

Could I now write to the G.P.O. London and send copies of the correspondence between this office and the Liverpool Post Office and enquire which office should pay compensation if any.


Ag. Col. Postmaster.

C O P Y.

49a

Stanley,
15th December, 1947.

The Colonial Postmaster,
Stanley,
F.I.

Sir,

See 47 I have the honour to refer to your letter of 14/8/47 and, in view of the fact that Miss Carey has now retired from public service, to ask what steps are being taken to bring to a satisfactory conclusion my claim on 10 missing registered packets.

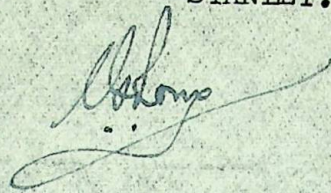
Yours Faithfully,

(Sgd) L. Gleadell.

This copy to THE Hon. THE COLONIAL SECRETARY
STANLEY.

52

487146



26th January 1948

The Postmaster
Stanley
Falkland Islands.

Dear Sir,

MAILS ASTRAY ?

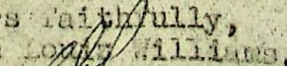
It is with regret that we have to report having received various advices from U.K. indicating that part of the mail posted by us about 2nd or 3rd November 1947 must have gone astray.

All important letters are mailed by us in duplicate, and thus the duplicates appear to have reached U.K. at the end of December, but the originals had not turned up.

Here are some of the reports received:-

- L. Rose & Co. Ltd. 130 Regent St. London
5th Jan. 1948. Received duplicate of letter dated 29th Oct. Original not to hand.
- Newton Hill Ltd. 24 New Bond St. W.1.
28th Jan. 1948 Received this week duplicate of your letter 29th Sept. 1947 - original has never reached us.
- C. A. Norton Ltd. 155 Minories, E.C.3.
2nd Jan. 1948 Acknowledge receipt of letter litho cc. with cheque - original of your letter has not been received.
- Spicers (Export) Ltd. 19 New Bridge Street, E.C.4.
1st Jan. 1948 Your letter of 3rd Sept. - has just come to hand.

In view of so many letters having been reported missing, we suggest that it may be meet that the matter should be investigated as it would almost seem that a whole bag of mail has gone astray.

Yours faithfully,
P. T. O. p.p. Estate  Williams.

P.T.O.

No.

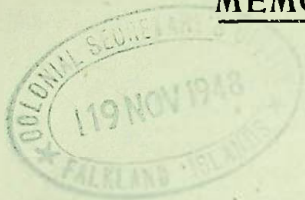
48/46

MEMORANDUM.

53

18th November, 1948.

It is requested that, in any reference to this memorandum the above number and the date may be quoted.



To The Honourable,
The Colonial Secretary,
Stanley.

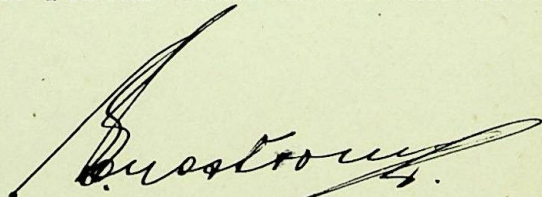
From Postmaster,
Stanley, Falkland Islands.

53a

I have the honour to submit herewith a copy of a letter received from the Liverpool Post Office which is self explanatory.

As this matter has now been brought to a final settlement, I will pass a voucher for the sum of £20. for compensation in favour of Mr. Gleadell and debit the amount through the Postal General Account for the month of November, 1948.

by
19.11


Postmaster.

C O P Y.

53a

Post Office,

Liverpool.

8th October, 1948.

Lpool.1125/3551.
OMB 22807/48.

Sir,

In reply to your letter dated 16th August 1948 concerning ten registered letters Stanley 500-509 sent by L. Gleadell to J. Sanders, Southampton, on the 30th July 1941, it has been decided to accept responsibility for the nondelivery. Compensation within the usual limits may be paid to the sender and charged wholly to this Administration.

I am, Sir,

Your obedient Servant,

(Sgd) L.A.G. Morgan,

for Head Postmaster.

The Postmaster,
Stanley.

No.

Copy.

MEMORANDUM.

56A

It is requested that in any reference to this memorandum the above number and the date may be quoted.

20th February, 1950.

From: The Postmaster,

Stanley, Falkland Islands.

To: The Honourable,

The Colonial Secretary,

Stanley.

SUBJECT :- Compensation.

Herewith a claim for compensation which has been outstanding. I would be grateful if I could have your authority to pay this from Head XIII. Sub-head 8. and credit Revenue Head VIII sub-head 1.

W. Dalby.

Approved. D.

J. Nestroy.

Postmaster.

Original attached to A.V. of 27/2/50

No. 12/46

MEMORANDUM.

57

It is requested that, in any reference to this memorandum the above number and the date may be quoted.



22nd February, 1950.

To: The Honourable,

The Colonial Secretary


Stanley.

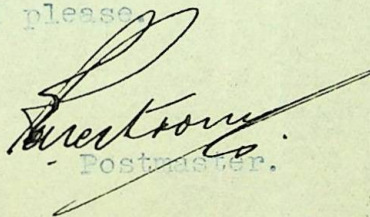
From: Postmaster,
Stanley, Falkland Islands.

SUBJECT :- Compensation.

Will Postmaster. Herewith a letter from Mr. Walter Williams, Australia, which is self explanatory.

As Mr. Williams is entitled to only 3/- compensation for two registered letters which were despatched to him from this office in 1945 and which were ~~xxxxxxx~~ stolen in transit, I attach herewith an adjustment voucher for your approval please.

Approved.  6/3/50.


Postmaster.

60
155

Saving.

0566

From the Secretary of State for the Colonies.

To the Officer Administering the Government of FALKLAND ISLANDS.

Date 8 February, 1950.

No. // Saving.



Postage stamp losses.

I enclose copies of a letter with enclosures, addressed by Mr. W. Williams of Enfield, N.S.W., Australia, to the Crown Agents for the Colonies, and of the interim reply which I have caused to be returned to him, and should be grateful to be furnished with your "early observations on this matter.

It would appear from Mr. William's letter to the Postmaster, Stanley, of the 20th January that the facts of the case are not in dispute and that the only point at issue is whether the Postmaster should pay compensation on the basis of a lost registered letter, or whether he should replace the stamps in kind.

It is not clear to me whether the stamps in question were lost through enemy action or in the ordinary course of transmission by post, but in either event it would seem that it would be advantageous to the Falkland Islands Government to replace the stamps rather than pay compensation.

The Postmaster General, London, whom I have consulted on other similar cases, considers that in fulfilling orders for purchasers overseas a Post Office acts in a dual capacity of

carrier

Reply at 68

the

20 MAR 1950

p/n. for early observations

606-f
155

Saving.

From the Secretary of State for the Colonies.

To the Officer Administering the Government of.....

Date.....

No.....Saving.

60a
155a

carrier and vendor; and that while as carrier responsibility ceases when stamps are destroyed by enemy action, as vendor it is doubtful whether responsibility ceases until stamps ordered and paid for have been delivered to the purchaser. It is therefore United Kingdom practice to replace for overseas purchasers any stamps lost in transit through enemy action.

The Director of Colonial Audit also agrees that stamps so lost may be replaced free of charge provided (a) they are written off as stores under Colonial Regulation No. 345 and not (repeat not) as cash under Colonial Regulation No. 278, and (b) replacements are made from the main stock and not from supplies already issued to post offices for sale at the counters.

SECEP.

COPY.

WALTER WILLIAMS

Wholesale Stamp Dealer

P.O.Box 10,
Enfield, N.S.W.
Australia.

AIRMAIL.

20th January, 1950.

The Crown Agents,
G.P.O.,
L O N D O N. ENGLAND.

Dear Sirs,

We are forwarding you a copy of our last letter to the Post Master of Stanley, Falkland Islands.

They admit receiving my money but we have not received the stamps.

We thought that you could do something in the as we cannot get any satisfaction from the Post-master ourselves.

Yours faithfully,

(Sgd) WALTER WILLIAMS.

COPY.

155c
60c
20th January, 1950.

The Post Master,
STANLEY,
FALKLAND ISLANDS.

Dear Sir,

I am again writing with reference to my order for stamps, placed with you in August 1945.

Unless I get a satisfactory answer to my repeated letters I am taking this matter up with the Crown Agents, London. This is the order I placed and paid for with the drafts No.781566 for £12 and £10 respectively.

You admit that you received the money and you state that the stamps were stolen or lost. You then told me I could claim £2 for compensation.

I don't want compensation, I want you to send me the stamps that I ordered.

It cost me £28 in Australian money, and then to be told that I can get £2 compensation seems to be to me, sheer robbery on behalf of the post office. I would like you to either return my money namely £22 sterling or stamps that are on order. If you have not the stamps in stock, please replace same with present day stamps as near as possible.

It would be very much easier for the Post Office to send me the stamps, which only cost a few pence to print, than cause all this trouble which has been going on for years.

However, this is my last letter, and if I do not receive satisfaction this time, I will even have our Post-Master General of Australia appeal to the Privy Council on the matter about which we consider we are being treated very shabbily.

Yours faithfully,

/P.S.

10th January, 1950

P.S. One of the orders was in the name of Warwick Williams for £10 and the other order was in the name of Walter Williams.

I am writing with reference to my order for stamps, placed with you in August 1949. I have I got a satisfactory answer to my repeated letters I am taking this matter up with the Crown Agents, London, this is the first I placed and paid for with the stamps No. 10138 for 10/- and No. 10139 for 10/- respectively.

You admit that you received the money and you state that the stamps were stolen or lost. You then told me I could claim 10/- for compensation.

I don't want compensation, I want you to send me the stamps that I ordered.

It does not seem in reasonable money, and then to be told that I can get 10/- compensation seems to me to be sheer robbery on behalf of the Post Office. I would like you to either return my money nearly £12 sterling or stamps that are on order. If you have not the stamps in stock, please replace same with present day stamps as near as possible.

It would be very much easier for the Post Office to send me the stamps, which only cost a few pence to print, than cause all this trouble which has been going on for years.

However, this is my last letter, and if I do not receive satisfaction this time, I will even have our Post-Office General Agent to the Privy Council on the latter point which I consider we are being treated very shabbily.

Yours sincerely,

2248/B/50

155d
601
Colonial Office,
The Church House,
Great Smith Street,
London, S.W.1.

7th February, 1950.

Sir,

155b
I am directed by Mr. Secretary Creech Jones to acknowledge receipt, through the Crown Agents for the Colonies, of the letter which you addressed to them on the 20th January, concerning the non-delivery of certain stamps which you ordered, in 1945, from the Postmaster, Stanley, Falkland Islands, and in reply to inform you that the postal services in the Colonies are not controlled from London but by the local postal administrations. Any complaints arising in connection with those services should therefore be addressed to the Governors or High Commissioners of the territories concerned.

As, however, the information contained in your letter under reply would appear to be sufficient to permit of your complaint being investigated, a copy of this correspondence is being forwarded to the Governor of the Falkland Islands for his consideration, and a further communication will be addressed to you upon receipt of his reply.

I am,

Sir,

Your obedient servant,

(Sgd) R.C. Cade

WALTER WILLIAMS, ESQ.
P.O. BOX 10,
ENFIELD, N.S.W.,
AUSTRALIA.

COPY

155e
60e

THE POST-MASTER, STANLEY, FALKLAND ISLAND.

NO. 32.

September, 1945.

Walter Williams, 151 Liverpool Road,
Burwood. N. S. W. Australia.

Please supply per Registered Post.
1000 1/2d Stamps of Faulkland Islands.
240 1d " " " "
1000 1/2d " " Dependencies.
(Graham Land & Georgia)
240 1d Ditto.
1000 1/2d stamps of Dependencies.
(South Orkneys, St. Shetlands.)
240 1d Ditto.
Any balance make up in 1/2 stamps.

DRAFT FOR £12 No. 781566.

(Sgd.) W. Williams.

THE POSTMASTER, STANLEY, FALKLAND ISLANDS.

1558
60f

No. 33.

August, 1945.

Warwick Williams, 151 Liverpool Road, Burwood.
N.S.W. Australia.

Please supply per registered post.

3.	Stamps	20/-	3	Stamps	10/-
3.	"	5/-	3	"	2/6
3.	"	1/-	3	"	9d.
3.	"	6d.50	"	"	4d.
50.	"	3d.50	"	"	2½d.
50.	"	2d.50	"	"	1d.
50.	"	1/2d.			

Any surplus money make up in 1/2d and 1d.
stamps of the Dependencies.

Draft of £10.

(Signed) W. Williams.

68

SAVING TELEGRAM.

From: The Officer Administering the Government of the Falkland Islands.

To: The Secretary of State for the Colonies.

Date: 8th April, 1950.

No. 58 COLONY.

60

Your Saving Telegram No. 11 of 8th February. Postage Stamp Losses.

The stamps in question represented one of many orders received by the Post Office here during 1945. The orders were executed, and a considerable number of the packets were lost in the Post Office at Montevideo. These losses have been the subject of protracted correspondence with the postal authorities in Montevideo, but to date no satisfaction whatever has been received. This is not surprising when one takes into account the inefficient state of the post office there, of which you have been advised in other correspondence. (See Mr. Raymer's despatch No. 82 of 24th August, 1949). They were not lost by enemy action.

117 m
0604

2. A number of other claims of a similar nature have been settled, and in all cases amounted to £2 per registered package except where such packages were covered by insurance. In the case of Mr. Williams the packages were not covered by insurance. I would submit for your consideration that although the Post Office may act in the double capacity of carrier and vendor, it also provides facilities for its clients, by means of insurance, whereby they can recover the full value of any lost package. I find it difficult to believe that Mr. Williams is unaware of this.

3. I can appreciate the convenience of the procedure which is followed by the Post Office in the United Kingdom, and am even prepared to adopt it in future cases, notwithstanding that the loss would not be occasioned by enemy action, but as a number of these losses which occurred in 1945 have already been settled in accordance with the procedure at present followed here, I feel it would be unwise to adopt a different procedure in one particular case.

4. I would add that the total amount paid out by this Administration on account of losses in the Post Office at Montevideo is £751. 18. 5d.

GOVERNOR.

69

90/45

No. _____

MEMORANDUM.

It is requested that, in any reference to this memorandum the above number and the date may be quoted.



22nd June, 1950. 19

From: The Ag. Postmaster, Stanley, Falkland Islands.

To: The Honourable,
The Colonial Secretary,
Stanley.

Stanley, Falkland Islands.

SUBJECT:- REGISTERED LETTER No. 5939.

I have the honour to report that registered letter No. 5939 appears to have been lost in the Post Office at South Shetlands. Please see attached correspondence.

69abc

In the circumstances I should be grateful for authority to pay compensation, within the prescribed limit, to the sender.

Ag. Postmaster.

copy

69a

No. IBL/86132/49.

UNION OF SOUTH AFRICA.

POSKAITOOR,
POST OFFICE,

Pretoria,
15th December, 1949.

Sir,

Enquiry has been made of this Administration by G.W. Gilbert, Grosvenor, Westminster O.F.S. regarding letter No. 5959 containing 3 complete sets of Falkland Island stamps posted on 24th February, 1948 and addressed to the Postmaster, South Shetlands, Falkland Islands.

Disposal of the article cannot be traced. In the circumstances it would be appreciated if it could be ascertained from the Postmaster South Shetlands whether the article has been delivered.

x) Reclamation forms in this connection were forwarded to you on 8th November, 1948 and 23rd May, 1949 respectively. So far neither has been returned.

As the matter is one of longstanding it would be appreciated if this Administration could be informed of the result of your enquiries at an early date.

I am, Sir,
Your obedient servant,

(sgd.) ?

POSTMASTER GENERAL.

The Postmaster,
Port Stanley,
Falkland Islands.

copy

6

GOVERNMENT TELEGRAPH SERVICE.

FALKLAND ISLANDS AND DEPENDENCIES.

SENT.

Number	Office of Origin	Words	Handed in at	Date
STANLEY				
To	SUB. POSTMASTER BASE "B"			

ENQUIRY HAS BEEN RECEIVED FROM G.N. GILBERT OF ORANGE FREE STATE REGARDING NON-DELIVERY OF REGISTERED LETTER NO. 5939 ADDRESSED POSTMASTER, SOUTH SHETLANDS POSTED FEBRUARY, 1948. STOP LETTER IN QUESTION WAS DESPATCHED TO SHETLANDS FROM HERE NOVEMBER 1948. CAN YOU TRACE PLEASE.

AG POSTMASTER.

Time

copy

69

GOVERNMENT TELEGRAPH SERVICE.

FALKLAND ISLANDS AND DEPENDENCIES.

RECEIVED.

Number	Office of Origin	Words	Handed in at	Date
	BASE B			
To	POSTMASTER STANLEY			

YOUR ENQUIRIES REGISTERED LETTERS STOP REGRET NO RECORD OF EITHER
 HERE STOP HAVE ALREADY FILLED IN ENQUIRY FORM FOR LETTER NUMBER
 4535 CAPT COOPER AND POSTED LAST BISCOE.

GREEN

Time

Falkland Islands (Colony)

22248/B/50

77

DISPATCH NO. 36

48/46

Date

5 JUN 1950

Transmitted with the Compliments of the Secretary of State, for the Governor's information.

~~the Governor's consideration.~~
observations.



Reference:- ~~Secretary of State's~~)
Governor's)

~~Telegram No.~~

~~Despatch No.~~

Savingram No. 58 Colony -68
of 8/4/50

Date	Nature of Communication
5 JUN 1950	<p>Letter to W. Williams Esq.</p> <p><i>W.C.</i></p> <p>117 JUL 1950</p>

77a

22248/B/50

Colonial Office,
The Church House,
Great Smith Street,
London, S.W.1.

5th June, 1950

Sir,

60b

With further reference to your letter of the 20th January about the loss, in transit, of certain postage stamps which you ordered from the Postmaster, Stanley, Falkland Islands, in August, 1945, I am directed to inform you that the Governor of the Falkland Islands, who has been consulted in this matter, observes that the package containing your stamps was one of a number lost in the Post Office at Montevideo which still forms the subject of correspondence with the Uruguayan authorities.

A number of other claims of a similar nature to yours have already been settled, on the basis of £2 per registered package except where they were covered by insurance for greater amounts. You are, no doubt, aware of the facilities provided by postal administrations whereby persons using their services can, by means of insurance, recover the full value of any lost package, and the Governor regrets that since you did not elect to avail yourself of those facilities, but preferred to take the risk of having the stamps sent to you by registered package, he is unable to advise the Postmaster at Stanley to pay you compensation on any other than the latter basis.

I am,
Sir,
Your obedient servant,

WALTER WILLIAMS, ESQ.,
P.O. BOX 10,
ENFIELD, N.S.W.,
AUSTRALIA.

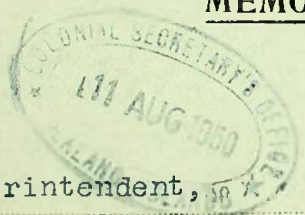
(Sgd) R C Cade

80

No. _____

MEMORANDUM.

It is requested that, in any reference to this memorandum the above number and the date may be quoted.



11th August, 1950.

From The Superintendent,
Posts & Telegraphs,
Stanley, Falkland Islands.

To The Honourable,
The Colonial Secretary,
STANLEY.

SUBJECT:- Stamps Missing from Registered Letter.

80

I have the honour to forward herewith a copy of a letter received from the Postmaster, Houston, Texas, which is self explanatory.

The matter has been investigated and I can find no reason to believe that the stamps were not enclosed when the letter left here. In the circumstances the only explanation I can offer is that they were expertly removed in transit.

If we accept the Postmaster of Houston's letter and I consider we should in view of the fact we are dealing with a foreign administration, perhaps authority could be given to replace the stamps and thus close the case.

[Handwritten initials]

112 AUG 1950

[Handwritten signature]
Supt. P. & T.

C O P Y

80

Office of
the Postmaster

First Class

In replying mention
initials and date

GWE;fg

UNITED STATES POST OFFICE

Houston 2, Texas,

March 13, 1950.

Postmaster
Port Stanley
Falkland Islands

My dear Sir:

Mr. J.W. Knoulton, 704 West Drew Street, Houston 6, Texas, informed me that he is having difficulty in securing certain stamps which he ordered from you on November 18, 1949, by means of a money order in the amount of over two pounds.

Mr. Knoulton submitted to me your registered letter No. 0338, together with the envelope which clearly indicated that the letter had not been tampered with nor any other unusual conditions except the fact that the stamps which he ordered were not enclosed. He also submitted your letter of January 25, acknowledging the money order and stating that the stamps had been mailed in this letter.

I have known Mr. Knoulton for many years. In fact, we attended college together and have been good friends all of this time. I can vouch unqualifiedly for his integrity and also for the fact that the stamps were not enclosed in your letter of January 25.

Perhaps your employee overlooked enclosing the desired stamps in this registered letter. Therefore, it will be greatly appreciated if you will investigate this matter and forward to Mr. Knoulton the stamps which he desires.

With kind personal regards, I am

Sincerely yours,

(sgd.) GRANVILLE W. ELDER

Postmaster

No. 48/46

It is requested that, in any reference to this memorandum the above number and the date may be quoted.



MEMORANDUM.

81

11th August, 1950.

From The Superintendent,
Posts & Telegraphs,
Stanley, Falkland Islands.

To The Honourable,
The Colonial Secretary,
STANLEY.

SUBJECT :- Registered Letter No. 4535.

69
81a

I have the honour to refer to the Postmaster's Memo. of the 22nd June, 1950 (C.S. 48/46) and regret to have to report that the disposal of another registered letter cannot be traced at Deception Island - please see attached letter and enclosure from G.P.O. London and telegrams exchanged between the Postmaster, Stanley and the Sub-postmaster, Deception Island (enclosures to P. M's. Memo. of 22nd June).

As we have no option but to accept liability, I should be grateful for authority to reimburse the G.P.O. London in respect of compensation (£1. 7. 6.) already paid to the sender

H. D.
112 AUG 1950

[Signature]
Supt. P. & T.

81a

COPY OF A LETTER RECEIVED FROM THE G.P.O., LONDON.

Divisional Controller's Office,
London, E.C. 1.

22nd June, 1950.

Sir,

81d I enclose herewith a reclamation to which the circulation of the item in question has been added. I have to ask, that in view of the individual advice to your Service, you will be good enough to make further enquiries in the matter and failing evidence of disposal will accept liability for the sum of compensation, £ 1. 7. 6d, paid to the sender for it's presumed loss.

I am, Sir,

Your obedient servant,

(sgd.) ?

for Divisional Controller.

The Colonial Postmaster,
Stanley,
Falkland Islands.

See 81

878

P 67 G

(Revd. 05159/34)

C 13

Stamp of the office of origin.
Timbre du bureau d'origine.

Postal Administration of Great Britain Administration des Postes de la Grande Bretagne.



Post Office } *London. E.C.*
Bureau de }
Reference Number } *1125/c. 10278*
Numéro du dossier }

ENQUIRY.

RÉCLAMATION

To be filled up in the service of the country of origin.
A remplir dans le service d'origine

for a registered } *Letter packet* (a)
d'un envoi recommandé }

or of a letter }
box } insured for (b)
ou d'une lettre }
boîte } avec valeur déclarée de }

containing } *Two letters, two postal orders (4/-) & two stamped envelopes.*
contenant }

posted by Mr. } *Capt. B. Cooper* { on the } *8-3-48*
déposé par M } { le }

under No. } *4535* { at the office of } *Reading* { to the following address:
sous le No } { au bureau de } { à l'adresse suivante:

*The Postmaster,
South Shetlands,
Falkland Islands.* (d)

and in respect of which an advice of delivery was applied for }
et faisant l'objet d'une demande d'avis de réception (e)

To be filled up in the service of the country of destination.
A remplir dans le service de destination.

The undersigned declares that the article mentioned above was duly delivered to the proper person on the
Le soussigné déclare que l'envoi susmentionné a été dûment livré à l'ayant droit le }
.....

Stamp of the delivering office.
Timbre du bureau distributeur.

Official in charge of the delivering office:
Le Chef du bureau distributeur: }
.....

The undersigned declares that the article mentioned above }
Le soussigné déclare que l'envoi susmentionné }
is still lying undelivered at the office of }
est encore en instance au bureau de }
was returned to the office of origin on the }
a été renvoyé au bureau d'origine le }
was redirected on the } { to }
a été réexpédié le } { à } (f)

has not been received at the office of destination. }
n'est pas parvenu au bureau de destination. }

The declaration of the addressee is annexed.
La déclaration du destinataire est ci-jointe.

Stamp of the delivering office.
Timbre du bureau distributeur.

Official in charge of the delivering office:
Le Chef du bureau distributeur: }
*No record
or trace*
(GREEN)

- (a) Letter, printed paper, sample, etc.
Lettre, imprimé, échantillon, etc.
- (b) Amount of insured value.
Montant de la valeur déclarée.
- (c) Description of the contents, as far as possible.
Description du contenu, autant que possible.
- (d) To be filled in by the sender or, if omitted by him, by the office of origin; exact and full address to be given.
Cadre à remplir par l'expéditeur ou, à défaut, par le bureau d'origine; mentionner l'adresse exacte et complète.
- (e) Strike out if this does not apply to the case.
Biffer, le cas échéant.
- (f) Indicate exact and full address.
Indiquer l'adresse exacte et complète.

This form should be returned to
La présente formule doit être renvoyée à }
*London Postal Region
London. E.C.1.*

To be filled in only when the disposal of the article cannot
 A remplir seulement dans le cas où le sort de l'envoi n'a pu être
 be established by the enquiries indicated on the other side.
 établi par les recherches prévues au recto.

(To be filled up in the service of the country of origin.
 A remplir dans le service d'origine)

The article described on the other side was included in the mail from the office of exchange of } London F.S.
 L'envoi désigné d'autre part a été inséré dans la dépêche du bureau d'échange de }
 Surface { of the } 11-3-1948 Serial 4 { for the office
 du } envoi } pour le bureau
 of exchange of }
 d'échange de } South Shetlands

It was entered under No. }
 Il a été inscrit sous le No. } 1

{ on table V of the letter bill or on the special list. }
 { du tableau V de la feuille d'avis ou de la liste spéciale. } Office stamp.
 { on the despatch list. } 1 { Timbre du bureau.
 { de la feuille d'envoi. }

Signature : *Andrew*

for The Divisional Controller,
 R.P.R. EC

The article described on the other side was included in the mail from the office of exchange of } JUN 1950
 L'envoi désigné d'autre part a été inséré dans la dépêche du bureau d'échange de }
 { of the } 19..... (.....^c envoi) { for the office
 du } } pour le bureau
 of exchange of }
 d'échange de }

It was entered under No. }
 Il a été inscrit sous le No. }

{ on table V of the letter bill or on the special list. }
 { du tableau V de la feuille d'avis ou de la liste spéciale. } Office stamp.
 { on the despatch list. } { Timbre du bureau.
 { de la feuille d'envoi. }

Signature :

The article described on the other side was included in the mail from the office of exchange of }
 L'envoi désigné d'autre part a été inséré dans la dépêche du bureau d'échange de }
 { of the } 19..... (.....^c envoi) { for the office
 du } } pour le bureau
 of exchange of }
 d'échange de }

It was entered under No. }
 Il a été inscrit sous le No. }

{ on table V of the letter bill or on the special list. }
 { du tableau V de la feuille d'avis ou de la liste spéciale. } Office stamp.
 { on the despatch list. } { Timbre du bureau.
 { de la feuille d'envoi. }

Signature :

The article described on the other side was included in the mail from the office of exchange of }
 L'envoi désigné d'autre part a été inséré dans la dépêche du bureau d'échange de }
 { of the } 19..... (.....^c envoi) { for the office
 du } } pour le bureau
 of exchange of }
 d'échange de }

It was entered under No. }
 Il a été inscrit sous le No. }

{ on table V of the letter bill or on the special list. }
 { du tableau V de la feuille d'avis ou de la liste spéciale. } Office stamp.
 { on the despatch list. } { Timbre du bureau.
 { de la feuille d'envoi. }

Signature :

FINAL REPLY.

RÉPONSE DÉFINITIVE

of the Administration of destination or, as the case may be, of the intermediate Administration which cannot
 de l'Administration destinataire ou, le cas échéant, de l'Administration intermédiaire qui ne peut

establish the regular transmission of the article under enquiry to the next Administration. }
 établir la transmission régulière de l'envoi réclamé à l'Administration suivante. }

South Shetlands

No.

MEMORANDUM.

It is requested that, in any reference to this memorandum the above number and the date may be quoted.

10th July, 1950.

To The Assistant Secretary,

F. I. D. Survey,

STANLEY.

From The Ag. Postmaster,

Stanley, Falkland Islands.

SUBJECT :- Registered Correspondence Consigned Through
F. I. D. S. Post Offices.

Considerable difficulty is being experienced in tracing the whereabouts and action taken on registered letters addressed to the Antarctic Post Offices. In fact we had to pay compensation on one recently owing to the inability of the sub-postmaster to trace the letter in question, following the lack of records of a previous sub-postmaster.

In the circumstances I would suggest that all Bases be instructed to keep a registered receipt book in which all registered correspondence should be entered and the addressees made to sign for them before delivery. Action taken should also be recorded in the case of correspondence addressed to the Post Office itself.

In the case mentioned in para. 1, no trace of the registered letter bill (which should have been receipted and returned to me) which accompanied the letter could be traced and I should be grateful if all Bases could be instructed to return all letter bills (duly receipted) for registered articles by the first opportunity after receipt of the relevant correspondence.

(sgd.) J. BOUND,
Ag. Postmaster.

2) 81. Approved. But there are too many of these cases for. I realize that FIDS personnel probably consider their post office duties a nuisance, but it is part of their job and they must attend to it conscientiously. I would like PPT - A.S.F. to discuss advisability of a circular to bases on the subject.



115 AUG 1950

S.P.T.
to note & to so arrange, pl

B. 83.
[Signature]
15-8-50

(84)

H.C.S.

82 para. 1 - Ag. P.M. has already adopted a scheme whereby stamps are packed by, and invoices initialled by two responsible officers, pl.

84^a

82 para. 2 - Ag. P.M. and A.S.F. have gone into this matter - copy of Memo. to A.S.F. attached - and A.S.F. has circularised all Bases by telegraph on the lines of Ag. P.M.'s suggestion, pl.

(draft appvd. by S.P.T.)

[Signature]
S. P. T.
21.8.50

S.P.T.
Thank you. Good.



123 AUG 1950

H.C.S.

Any. SPI
24. 8. 50

[Signature]
26/8/50

MEMORANDUM.

It is requested that, in any reference to this memorandum the above number and date should be quoted.

26th July, 1956.

Acting Colonial Secretary.

Secretary, F.I.D.S.

Stanley, Falkland Islands.

SUBJECT :-

I have today received 14 "For Broadcast" letters some of which are dated as long ago as early March and one even the 31st January. All of these letters are for men serving in the Dependencies and all should have been transmitted to them two or three months ago. Ten of these letters are for one man serving at Deception Island and probably represent all his mail for this year. Two more are from the Mother and Father of a man serving at the Argentine Islands; since these letters were written in early May the Father has since died, in such circumstances the delayed receipt will be very upsetting for the recipient.

It will be appreciated that non-receipt of news from home can have very serious effects on morale and I should be most grateful if ways and means of avoiding this sort of thing in the future could be considered.

All the letters are marked "For broadcast" although the sender has addressed them to the recipient c/o Secretary, F.I.D.S., instead of to Secretary, F.I.D.S. All next of kin are instructed that the recipient's name should not appear on the outside of the envelope and they are at fault but the letters have been picked out now and with more care could have been picked out at the first sorting.

I realise that Post Office are very pushed at mail times but I consider these telegram/air letters to Bases are of vital importance and a second sorting of Bases mail a day or so after the Falklands mail is cleared would be fully justified.

We have had several complaints from the Dependencies about the non-arrival of mail and particularly bitter complaints passed to London by I.G.Y.E.

Parcel mail to F.I.D.S. office takes a long time to reach us here; five parcels received on the 19th May "Fitzroy" did not reach my office until the 12th June.

I wrote to the Postal Department some two or three months ago about abnormal delays in my own private mail but have received no reply from them.

*Sept. P. & T.**See 881**F. H. Wainwright**for early comments please.**24/7**31.7.56*

MEMORANDUM.

It is requested that in any reference to this memorandum the above number and date should be quoted.

1st August 1956

Acting Colonial Secretary

Secretary, F.I.D.S.

Stanley, Falkland Islands.

SUBJECT :-

F.I.D.S. Mail

86. 1. Further to my memorandum of the 26th July, the following telegram was received from Hedderley, Base F:-

"Confidential. Your 48/252. Have never before heard of such a transparent and pathetic excuse from postal authorities. My personal view is that "For Broadcast" can only mean that. The whole matter is most unsatisfactory and I can have no further confidence in Stanley Post Office."

Hedderley is the man whose father died after writing the Air Mail/Telegram letters.

The following reply was sent:-

"Your telegram 291722z noted. Matter was taken up with Colonial Secretary 26th July. I fully appreciate significance late delivery of mail especially in your own case but must point out in all fairness to Post Office that they are under-staffed and work long hours and week-ends at mail times in order to get the mail to the public as soon as possible. Envelopes which are addressed to the recipient are put in his sea-mail delivery bag and the 'For Broadcast', which often appears on the back of the envelope, is easily overlooked. I have suggested to C.S. that a second sorting soon after Stanley mail is cleared would help to prevent such occurrences in future."

2. I should also tell you that on the morning of the 30th July some 48 letters were received from the Post Office for F.I.D.S. men who left the Colony early this year. The Post Office hold a list of all serving F.I.D.S. personnel and there is no excuse for holding letters for personnel who have gone home.

ACS.

J. H. Watts

Please arrange discussion of this matter with Supt. P.O.T., P.M. and see F.I.D.S. Sub-Committee meeting 9.30 am

Tuesday

*24/7
2.8.56*

y.l.

*All informed
D.B. 2/8/56*

87.

6/0604/1

M. M. 21/5/56

Memorandum

86

3rd August, 1956.



To.

The Honourable
Colonial Secretary,
Stanley.

From.

Superintendent
Posts & Telegraphs Dept,
Stanley.

Subject. FIDS Mails.

Uk.

Referring to FIDS Memo 48/255 of 26th July, 1956, in connection with mail being delayed in the Post Office, I have to say that the FIDS letters sorted, with other mail, and placed in a FIDS box. Apart from the addresses, other writing on the envelopes is not scrutinized and it would appear that the letters in question were inadvertently placed in the Bases dip to await shipment. I appreciate the difficulty which results from such delays and steps have been taken to ensure that FIDS mails are re-sorted within one or at the latest two days of the opening of each mail.

2. Parcel mail for FIDS Office. The Postmaster advised the FIDS office that several parcels had arrived but they were not collected until June 12th by the C.S.O. messenger.

3. A reply is being sent immediately to Mr Elliott about his private mail.

A. Mercer
S.P.T.

see 87.

MEMORANDUM.

It is requested that, in any reference to this memorandum the above number and date should be quoted.

9th August, 19 56.

Acting Colonial Secretary.

Secretary, F.I.D.S.

Stanley, Falkland Islands.

SUBJECT :-

CONFIDENTIAL.

I have further considered the question of moving some of Dependencies work in connection with stamp accounts from the Post Office to F.I.D.S. Treasury and came to the following conclusions :-

- (i) The only work that could conveniently be moved is the preparation of Adjustment Vouchers for credit sales of stamps from the F.I.D.S. Bases.
- (ii) I do not consider this move worthwhile in view of the fact that there are only about 30 vouchers prepared annually and this number could be reduced by putting several Bases on one Voucher.

2. Superintendent of Posts and Telegraphs and Assistant Treasurer, F.I.D.S., agree with these conclusions and the former has undertaken to try and reduce the work for Postmaster by using one voucher for several Bases and by having a clerk assist Postmaster from time to time.

* |

3. In the circumstances I suggest we take no further action for the time being.

F. H. Elliott

*Y.H. f.i. - * might help. I suggest NFA problem but we could have a look at the position say in 3 months.*

*Thank you. Let's try it.
L.H.
10.8.56*

F.H. 10/8

- 86 memo from Sec/Fids of 26/7/56.
- 87 memo from Sec/Fids of 1/8/56.
- 88 memo from S.P.T. of 3/8/56.
- 89 " " S.F. of 9/8/56

~~89~~ 90

10th August, 1956.

Folios 86 to 88 were discussed at a meeting in my office on Tuesday August 7th.

It was then agreed that one of the causes of the trouble was that F.I.D.S. mail was allowed to accumulate and the Post Office were then faced with a last minute rush when the time for despatch of F.I.D.S. mail came.

It was decided that as a preliminary move the Post Office would undertake to sort all F.I.D.S. mail immediately after incoming colony mail had been sorted and despatched. This would avoid the accumulation and Sec. F.I.D.S. undertook to assist the Post Master when necessary by storing sealed bags of sorted F.I.D.S. mail awaiting shipment to bases.

E.H.K.
O.A.G.

10. 8. 56.

See 10/11/56
(89)

S.P.T. 91

89 + 90. How are things going now?
Don't forget
12/11/56

See CS. 92

The mail in question is being sorted immediately after the mail is received from MR. and this arrangement is giving satisfaction.

ALL SPT
12.11.56

See for HCS
See 20/12/56
Good
20/12/56
Cass

48/26.

Queries regarding Non-delivery
of Postal Matter.

[Signature]

P.H. 29-7-50.

Bu. 10/11/56.

P/M. 4-8-50.

off. 10/11/56.

off 5/8/50

S.P.T. 12/11/56.

off 15/8/50.

off. 13/11/56

S.P.T. 15/8/50

Bu. 25/11/56.

off 22/8/50

off. 26/11/56.

S.P.T. 23/8/50

off 24/8/50

Bu. 20/12/56.

off 5/10/50

off. 20/12/56.

~~off~~ 9842-57
Pudil

off 1/12/52.

office 7/8/56.